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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Michael L. Beacham et. al.      Art Unit : 3624  
Serial No. : 09/696,544      Examiner : Sandra S. Snapp  
Filed : October 25, 2000  
Title : METHOD AND SYSTEM FOR IDENTIFYING BOTTLENECKS IN A  
SECURITIES PROCESSING SYSTEM

**MAIL STOP AF**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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AMENDMENT IN REPLY TO ACTION OF NOVEMBER 17, 2004

Please amend the above-identified application as follows:

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

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